

10 March 2021

PARKING ENFORCEMENT UPDATE – AUTOMATIC NUMBER PLATE RECOGNITION (ANPR)

The current parking enforcement scheme, launched in December 2018, has proved a success in deterring the number of non-resident, or commuter cars parked throughout Millennium Quay. This is evident in the number of unused parking bays seen around the development, particularly around Corbidge Court, the crescent, at Peter the Great and along the riverfront.

We are now building on that success to deter vehicles whose occupants cause anti-social behaviour such as littering, loitering, playing loud music, urinating, taking or dealing drugs. Following thorough data collection by the PORP team, and reviewing their extensive submission of alternatives, the MQRA Board took the decision to install an ANPR (Automatic Number Plate Recognition) system. This should be installed by the end of March.

How the ANPR system will work

It will record the entry and exit of all vehicles 24 hours a day, seven days a week, whether the gates are open or closed. The vehicle number plate will also be displayed on arrival and exit as a visual deterrent. Signage will be installed at the gates and in areas along the riverfront.

The Lodge will use methods from the system reports to identify likely offenders while excluding residents, deliveries, taxis, contractors and genuine visitors.

Also, if you see a vehicle with occupants committing crime or anti-social behaviour please report the location, date, time period and vehicle description to The Lodge by email to parking@mquays.com. If it is possible to safely see the vehicle registration plate, please include that but do not take any risk of being seen or approach the vehicle or occupants.

For all offending vehicles identified, a parking charge notice will be sent to the owner by our parking enforcement contractor who will rigorously enforce these as they do with notices issued by their officers. Those vehicles, including any already reported, will also be added to a “penalty list” and sent a notice on any future arrival at MQ.

It may be that occasionally, parking charge notices are incorrectly issued to residents or their genuine visitors, but these can be cancelled by contacting the Lodge. We trust you understand.

What you need to do now

- Residents should ensure their vehicles are registered and displaying a valid Millennium Quay parking permit. These vehicle details will be added to the “green list” meaning that your vehicle will be excluded from receiving any possible parking charge notice.
- Continue to use the visitor parking permits for your genuine guests. This is important as the on-foot parking attendant patrols will still continue.
- Remind yourself of the existing parking enforcement rules and how to obtain a resident, visitor or contractor permit by visiting mquays.com/information.php

The recording of vehicle registration plates will not be used for any purpose other than those outlined or if requested for evidential purposes by the Police.

If you require further information, please contact The Lodge or email parking@mquays.com

Thank you for your co-operation.